



**Cancellation Policy**

We ask that you please read the following cancellation policy. As we can only accommodate a limited number of pets and once we reach our maximum we are unable to make reservations for other guests. When a reservation is cancelled last minute it impacts our daily business. Feel free to let us know if you have any questions. Once you have read and agreed to the terms we ask that you fill out the form and send it back to us to keep on your file to secure all reservations (boarding/daycare).

We require 7 days notice for any BOARDING reservations being cancelled Monday-Thursday. We require 14 days notice for any BOARDING reservations being cancelled Friday-Sunday or that fall on any Holidays (2 weeks during Christmas Break/March Break). For reservations cancelled with less than the 7/14 days notice there will be a 25% charge for the time reserved. For less than 48 hours for all BOARDING reservations there will be a 50% charge for the time reserved.

We require 48 hours notice if you are picking your pet up early or there will be a charge for the missed nights.

We require 48 hours notice for any DAYCARE reservations being cancelled or there will be a charge for the day.

I have read the above policies and agree to all terms and understand my credit card may be charged by Companions Pet Resort if the terms of our agreement are not met.

**Please note your reservation is not confirmed until we have received this policy.**

Signature: \_\_\_\_\_ Name(Printed): \_\_\_\_\_

Pet(s): \_\_\_\_\_ Dates: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ (Visa/Mastercard)

Expiration: \_\_\_\_\_ CW Number: \_\_\_\_\_